



InstantForum

The leading ASP.NET enterprise class customer community platform

FULL SERVICE

- **BESPOKE BRANDING**
We can help customize your installation to suite your company or web site brand
- **INTEGRATION**
We can help integrate InstantForum into your existing web site or application
- **CUSTOM FUNCTIONALITY**
We can develop custom features to meet your specific business requirements
- **MANAGED HOSTING**
We can host & optimize your installation leaving you free focus on your business

Easily build & manage vibrant enterprise class customer communities

Forums are a great way to help build community & buzz around your products or services. They allow your customers to ask questions, post ideas or suggestions & interact with your company.

Your community allows your organizations to demonstrate your commitment to customers by engaging & providing quick answers to questions.

Your company forums are often the first place your customers will look for solutions to any problems they may encounter with your products.

If your customers can find a solution within your community at the time they need it this greatly increasing customer satisfaction and eliminating the need for the customer to contact support.



Why InstantForum?

✔ Rock Solid Security ✔ SEO Ready ✔ Customizable ✔ Extensible ✔ Prompt Support

Consolidate Customer Feedback

A company discussion forum provides a great opportunity to gather invaluable customer feedback. After all it's your customers using your products everyday and giving them a chance to engage can often result in fresh ideas to help improve your bottom line.

Engage With Customers

Generate a buzz around your products or services. Keep your customers updated with developments via bulk messaging tools or forum announcements. Garner early user feedback through user polls & proactive product discussion.

If customers see your company actively engaging they are more likely to participate within your community & ultimately purchase your products & services.

Support Your Products

InstantForum offers a familiar, easy to use interface & supports several third party social login methods out-the-box ensuring your customers can post questions with minimal fuss.

When customers come together you can more easily identify common problems. Using this information you can focus your activities to quickly address customer concerns and publish solutions within your community improving the experience for new customers.

Identify Key Influencers & Experts

With InstantForum you can easily identify your key posters & influences. You can reward active members with custom member levels & images. This demonstrates your appreciation to key community members and allows your newer community members to easily identify your staff & key influencers.

STOP GUESSING, START ENGAGING

SIMPLE LICENSING

- **SINGLE WEB SITE**
Allows you to run InstantForum on a single production web site
- **SINGLE SERVER**
Allows you to install several production installations on your own server
- **OEM LICENSES**
Redistribute or embed InstantForum into your commercial application.
- **SaaS Hosted or On-Premise**
We can also host & manage your community in our highly scalable cloud.

INTERESTED?

- **WE WELCOME YOUR QUESTIONS**
Email: sales@instantasp.co.uk
Or Call: +44 (0) 1565 832 827
- **JOIN THE DISCUSSION**
Post your questions within our forums at community.instantasp.co.uk
- **TRY OUR LIVE DEMO**
You can test-drive InstantForum online at demos.instantasp.co.uk
- **DOWNLOAD EVALUATION**
Try our products completely free. We offer [fully functional trial downloads](#)

